

This EU PCR is submitted for compliance with the Games Console Voluntary Agreement (EU SRI version 4.1).

For further information please see: [EU Voluntary Agreement: Efficient Gaming](#)

EU PCR version: 4.1

Date: [06/02/2024](#)

## EU Product Compliance Report Summary

Signatory company	Microsoft Corporation				
Reporting period	Jan – Dec 2023				
	06/02/2024				
Completed by	Ted Eckert, Principal Safety & Energy Compliance Engineer				
Contact details	<a href="mailto:information@efficientgaming.eu">information@efficientgaming.eu</a>				
List of consoles within scope of SRI					
#	Model name	Model number	Console type	Status	< 20 W
A.	Xbox Series S	1883	Ultra high-definition media capable	Existing console (provide link for previously submitted PCR below)	<input type="checkbox"/>
B.	Xbox Series X	1882	8K definition capable	Existing console (provide link for previously submitted PCR below)	<input type="checkbox"/>
The Signatory complies with the requirements of the SRI for:			100% of products sold		

#	Reference to previously submitted PCR for applicable models	Submitted on:
A.	<a href="https://efficientgaming.info/fileadmin/user_upload/Compliance/Microsoft_EU_Product_Compliance_Report_2021.pdf">https://efficientgaming.info/fileadmin/user_upload/Compliance/Microsoft EU Product Compliance Report 2021.pdf</a>	05.02.2021
B.	<a href="https://efficientgaming.info/fileadmin/user_upload/Compliance/Microsoft_EU_Product_Compliance_Report_2021.pdf">https://efficientgaming.info/fileadmin/user_upload/Compliance/Microsoft EU Product Compliance Report 2021.pdf</a>	05.02.2021

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EU Product Compliance Report (A)

A.	Model name	Xbox Series S	Model number	1883	< 20 W	<input type="checkbox"/>
	Console type	Ultra high-definition media capable	Status	Existing console (provide link for previously submitted PCR below)		
Additional model information		Previously submitted PCR: <a href="https://efficientgaming.info/fileadmin/user_upload/Compliance/2020_Microsoft_Product_Compliance_Report_-_Final.pdf">https://efficientgaming.info/fileadmin/user_upload/Compliance/2020_Microsoft_Product_Compliance_Report_-_Final.pdf</a>				

Section 1.a

The following information and documents are submitted in support of this declaration by the references provided		References to documentation / hyperlink
1.1	Information on the energy-saving potential of power management. (Section 3.1)	<a href="https://support.xbox.com/en-IE/help/hardware-network/power/learn-about-power-modes">https://support.xbox.com/en-IE/help/hardware-network/power/learn-about-power-modes</a>
1.2	Information on default regulatory standby mode when the Games Console is powered-down. (Section 3.1)	<a href="https://support.xbox.com/en-IE/help/hardware-network/power/learn-about-power-modes">https://support.xbox.com/en-IE/help/hardware-network/power/learn-about-power-modes</a>
1.3	Information on the default auto power-down time settings. (Section 3.1)	<a href="https://support.xbox.com/en-IE/help/hardware-network/power/learn-about-power-modes">https://support.xbox.com/en-IE/help/hardware-network/power/learn-about-power-modes</a>
1.4	Information on how to change time settings for auto power-down. (Section 3.1)	<a href="https://support.xbox.com/en-IE/help/hardware-network/power/learn-about-power-modes">https://support.xbox.com/en-IE/help/hardware-network/power/learn-about-power-modes</a>
1.5	References to further information on other available low power modes. (Section 3.1)	<a href="https://support.xbox.com/en-IE/help/hardware-network/power/learn-about-power-modes">https://support.xbox.com/en-IE/help/hardware-network/power/learn-about-power-modes</a>
1.6	Information on console power consumption of navigation, media play, gaming, regulatory standby mode(s) and other user-enabled low power conditions. (Section 3.1)	<a href="https://support.xbox.com/en-IE/help/hardware-network/power/learn-about-power-modes">https://support.xbox.com/en-IE/help/hardware-network/power/learn-about-power-modes</a>
1.7	Information on availability of end-of-life processing, refurbishment, out-of-warranty services. (Section 3.2)	End of life processing <a href="https://www.microsoft.com/en-us/legal/compliance/recycling">https://www.microsoft.com/en-us/legal/compliance/recycling</a> Refurbishment and out-of-warranty service <a href="https://support.xbox.com/en-IE/help/hardware-network/warranty-service/getting-your-product-serviced">https://support.xbox.com/en-IE/help/hardware-network/warranty-service/getting-your-product-serviced</a>
1.8	Information on product life extension: explanation on how to keep the consoles in good working condition. (Section 3.2)	<a href="https://support.xbox.com/en-IE/help/hardware-network/console/clean-and-care-for-xbox-and-controllers">https://support.xbox.com/en-IE/help/hardware-network/console/clean-and-care-for-xbox-and-controllers</a>

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1.9	Information on product life extension: how to delete personal data. (Section 3.2)	<a href="https://support.xbox.com/en-IE/help/hardware-network/console/reset-console-to-factory-defaults">https://support.xbox.com/en-IE/help/hardware-network/console/reset-console-to-factory-defaults</a>
1.10	Information on product life extension: options available (if any) to consumers to upgrade the performance of their consoles. (Section 3.2)	<a href="https://support.xbox.com/en-IE/help/hardware-network/settings-updates/system-update-overview">https://support.xbox.com/en-IE/help/hardware-network/settings-updates/system-update-overview</a>
1.11	Clear and consistent information, based on CENELEC standards, regarding the reparability of the console is available. (Section 3.2)	Searchable by name and model number at: <a href="https://www.microsoft.com/en-us/legal/compliance/environmental-compliance/documentation">https://www.microsoft.com/en-us/legal/compliance/environmental-compliance/documentation</a> Direct Link <a href="https://query.prod.cms.rt.microsoft.com/cms/api/am/binary/RWWxOz">https://query.prod.cms.rt.microsoft.com/cms/api/am/binary/RWWxOz</a>

Section 1.b

The Signatory company also confirms via this Product Compliance Report the following		Confirmed by the Signatory
1.12	Technical documentation, as requested in Section 3.2.2, is made available to authorized repair services.	<input checked="" type="checkbox"/>
1.13	Product disassembly instructions, as requested in Section 3.2.2, are made available to repair and recycling operations.	<input checked="" type="checkbox"/>

Section 2.

#	Reasons for non-compliance	Supporting documentation / reference / hyperlink

EU Product Compliance Report (B)

B	Model name	Xbox Series X	Model number	1882	< 20 W	<input type="checkbox"/>
	Console type	8K definition capable	Status	Existing console (provide link for previously submitted PCR below)		

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Additional model information	Previously submitted PCR: <a href="https://efficientgaming.info/fileadmin/user_upload/Compliance/2020_Microsoft_Product_Compliance_Report_-_Final.pdf">https://efficientgaming.info/fileadmin/user_upload/Compliance/2020_Microsoft_Product_Compliance_Report_-_Final.pdf</a>
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1.2	Information on default regulatory standby mode when the Games Console is powered-down. (Section 3.1)	<a href="https://support.xbox.com/en-IE/help/hardware-network/power/learn-about-power-modes">https://support.xbox.com/en-IE/help/hardware-network/power/learn-about-power-modes</a>
1.3	Information on the default auto power-down time settings. (Section 3.1)	<a href="https://support.xbox.com/en-IE/help/hardware-network/power/learn-about-power-modes">https://support.xbox.com/en-IE/help/hardware-network/power/learn-about-power-modes</a>
1.4	Information on how to change time settings for auto power-down. (Section 3.1)	<a href="https://support.xbox.com/en-IE/help/hardware-network/power/learn-about-power-modes">https://support.xbox.com/en-IE/help/hardware-network/power/learn-about-power-modes</a>
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1.6	Information on console power consumption of navigation, media play, gaming, regulatory standby mode(s) and other user-enabled low power conditions. (Section 3.1)	<a href="https://support.xbox.com/en-IE/help/hardware-network/power/learn-about-power-modes">https://support.xbox.com/en-IE/help/hardware-network/power/learn-about-power-modes</a>
1.7	Information on availability of end-of-life processing, refurbishment, out-of-warranty services. (Section 3.2)	End of life processing <a href="https://www.microsoft.com/en-us/legal/compliance/recycling">https://www.microsoft.com/en-us/legal/compliance/recycling</a> Refurbishment and out-of-warranty service <a href="https://support.xbox.com/en-IE/help/hardware-network/warranty-service/getting-your-product-serviced">https://support.xbox.com/en-IE/help/hardware-network/warranty-service/getting-your-product-serviced</a>
1.8	Information on product life extension: explanation on how to keep the consoles in good working condition. (Section 3.2)	<a href="https://support.xbox.com/en-IE/help/hardware-network/console/clean-and-care-for-xbox-and-controllers">https://support.xbox.com/en-IE/help/hardware-network/console/clean-and-care-for-xbox-and-controllers</a>
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1.11	Clear and consistent information, based on CENELEC standards, regarding the reparability of the console is available. (Section 3.2)	Searchable by name and model number at: <a href="https://www.microsoft.com/en-us/legal/compliance/environmental-compliance/documentation">https://www.microsoft.com/en-us/legal/compliance/environmental-compliance/documentation</a> Direct Link <a href="https://query.prod.cms.rt.microsoft.com/cms/api/am/binary/RWWaqM">https://query.prod.cms.rt.microsoft.com/cms/api/am/binary/RWWaqM</a>
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Section 1.b

The Signatory company also confirms via this Product Compliance Report the following		Confirmed by the Signatory
1.12	Technical documentation, as requested in Section 3.2.2, is made available to authorized repair services.	<input checked="" type="checkbox"/>
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Notes for Independent Inspector

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